
ANIMAL CONTROL

MISSION

Durham County Animal Control is committed to serving and protecting the citizens and animals of Durham County by providing timely, responsible customer service; the humane treatment of healthy, injured, unwanted, dangerous and stray animals; the enforcement of the Durham County Animal Control Ordinance; educating public at every opportunity to foster proper care and relief for animal overpopulation. This department is dedicated to improving quality of life for pets through education before enforcement.

PROGRAM DESCRIPTION

This department enforces both state and local laws pertinent to the field of Animal Control by use of North Carolina State Statutes and the Durham County Animal Control Ordinance. The department investigates complaints from citizens with regard to animal problems within our community. It administers programs in animal bites, rabies control, dangerous animals, dog fighting, animal cruelty, stray and nuisance animals. The department coordinates recruitment, selection, hiring, training, evaluation of staff, preparation of budgets. The department manages the animal license and civil penalty programs and is responsible for monitoring the Durham County Animal Shelter management. The Animal Control Department is open from 8:30 AM to 5:00 PM and is located at 2117 E. Club Blvd, Durham, North Carolina.

2002-03 ACCOMPLISHMENTS

- Developed an in-house training program for new officers. Joined forces with surrounding counties with similar budget restraints to provide training without fees. Sent two animal control officers to Advanced Animal Blood Sport investigation training.
- Worked with the County Attorney's office to develop strategies in collecting animal control revenue.
- Worked with individual neighborhood associations to tailor literature with statistics in communities such as Hillandale/Watts, Walltown, Forest Hills, etc.
- Worked on revisions to the Animal Control Ordinance with implementation dates around June 2003.

- Provided monthly information to the Durham County Animal Control Web site to include photos of impounded stray dogs from areas where cats/citizens have been threatened.

2003-04 OBJECTIVES

- Increase revenue collections by fifteen percent (15%) through increased canvassing.
- Work with Partners Against Crime group for District 2; develop Animal Control Task Force with the community to resolve animal related issues.
- Develop web site for downloading pictures of animals declared potentially dangerous in Durham County with owner information and location.
- Enhance Animal Control home page with additional education to increase citizens' exposure to Animal Control Laws.